



NEW SAFETY PROTOCOLS

Acryloc is open for business. We have plenty of stock and look forward to serving you.
In order to keep all our staff and customers safer we are changing some of our procedures.

Orders for delivery – No change to current procedure

- Place your order via email, SMS, Phone, Mobile Phone
 - Dry Creek - Phone 1300 661 745 - SMS / Mobile 0421 610 354 store@acryloc.com.au
 - Hackham - Phone 8382 1542 - Mobile 0439 033 636 acrylocsouth@acryloc.com.au
- We will process and deliver your order via courier as normal
 - Please note courier services may have unusually heavy demand at this time.

Trade Store purchases – If you visit our trade outlets

- Pre order materials prior to pick up via contact details above
- Account Customer - Transaction will be processed onto your account. Cash Customer – we will only accept credit card payment. No cash transactions at this time.
- We will assemble your order ready for pick up
- When you arrive, stay in your vehicle, ring 8368 0222 let us know you are here
- No Phone? – Use the intercom attached to the shop door
- Show your ID to Acryloc staff member through closed window
- We will bring out the goods and leave them near your vehicle
- Load your order when our staff have cleared the area
- Pallet orders - stay in your vehicle – we will fork the pallet onto your vehicle

Walk in customers

- We are open for business however the shop doors will be locked
- Ring the number posted on the door Dry Creek 8368 0222 – Hackham 8382 1542
- No Phone? – Use the intercom attached to the shop door
- We will process your order and take credit card payment over the phone (no cash)
- Remain / Return to your vehicle
- We will bring out the goods and leave them near your vehicle
- Load your order when our staff have cleared the area
- Your Paperwork and payment receipt will be attached to the order

During these unprecedented times...

• Our Toilets are closed to customers	• Observe distancing rules 1.5m
• Coffee and Water stations are closed	• Sanitize or wash your hands regularly
• Please no Cash Transactions	• Cover your cough / cough into elbow

