

## **Quality Policy**

Acryloc Building Products is committed to the effective application of documented Management Systems which encompass Quality, Workplace Health & Safety, Environmental Management and Human Resource Management as the main driver of the success of our business.

Within these Management Systems, we are committed to:

- Recognise the value afforded to our business by customers with a view to anticipating as well as responding to their changing needs over time
- The continual improvement of our Management System, processes, culture and performance
- Enhance customer satisfaction by continually improving our product and service offerings and by providing exceptional value for money
- Communicate effectively and efficiently with internal and external stakeholders
- Operating with a framework of measurable objectives and quantifying the expectations of stakeholders in order to meet and exceed best practice in the industry
- Create a work culture in which all employees are involved, empowered and trained to improve their performance & the performance of the business.
- Achieve the benefits available from compliance with identified Legislation, Regulation, and Standards, throughout all of our operations

In order to achieve this, we will:

- Design, develop, document and continually improve our Management Systems in conformity with ISO 9001, legislation and other requirements to which we subscribe
- Establish measurable Objectives and Targets which are congruous with our Mission, Vision and Operating Philosophy, driving them down through our organisation
- Assist our suppliers and partners to achieve a higher level of client satisfaction
- Provide all necessary human, physical and financial resources
- Monitor the effectiveness of our systems
- Maintain audit processes to evidence compliance and identify opportunities for improvement
- Ensure this Policy is understood, implemented and maintained at all levels of our organization

Davin Slobedman General Manager - Operations Acryloc Building Products

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